



**GIFT THE
GOOD STUFF**
GIVE THE GIFT OF WESTFIELD.

Westfield Gift Cards - Frequently Asked Questions

What is the Westfield Gift Card by American Express?

The Gift Card is a prepaid payment device that can be loaded with a minimum of \$20 and a maximum of \$500. It is not a credit, charge or debit card. Where can I use my Gift Card? Gift cards may be used at retailers and other merchants located in the United States, Puerto Rico and the U.S. Virgin Islands that accept the American Express Card, including mail order, online and brick and mortar establishments (“Merchant”). The Gift Card cannot be used at cruise lines, for recurring billing purchases or at casinos or ATMs. Usage restrictions apply for international airlines.

Are there any fees associated with Westfield Gift Cards?

There is a \$3.75 administrative fee that is assessed at time of card activation. Westfield and American Express are pleased to offer several complimentary services, including checking your card balance online or with our Concierge.

Once I have my Westfield Gift Card for a year, does Westfield or American Express charge me a \$2.00 monthly fee?

Westfield Gift Cards are 100% gift, with no monthly fees and no lost value.

What if my gift card is lost or stolen?

If your Gift Card is lost, stolen or used improperly, contact us immediately at the Customer Service Number - 877.451.8047. You must provide the Gift Card number and other identifying details. If our records show there are still Available Funds remaining on the Gift Card, we will cancel the Gift Card and send you a replacement card in the amount of the Available Funds on your lost/stolen Gift Card at the time you notified us that it was lost/stolen. No refunds will be provided for amounts debited from your lost/stolen gift card before you notify us.